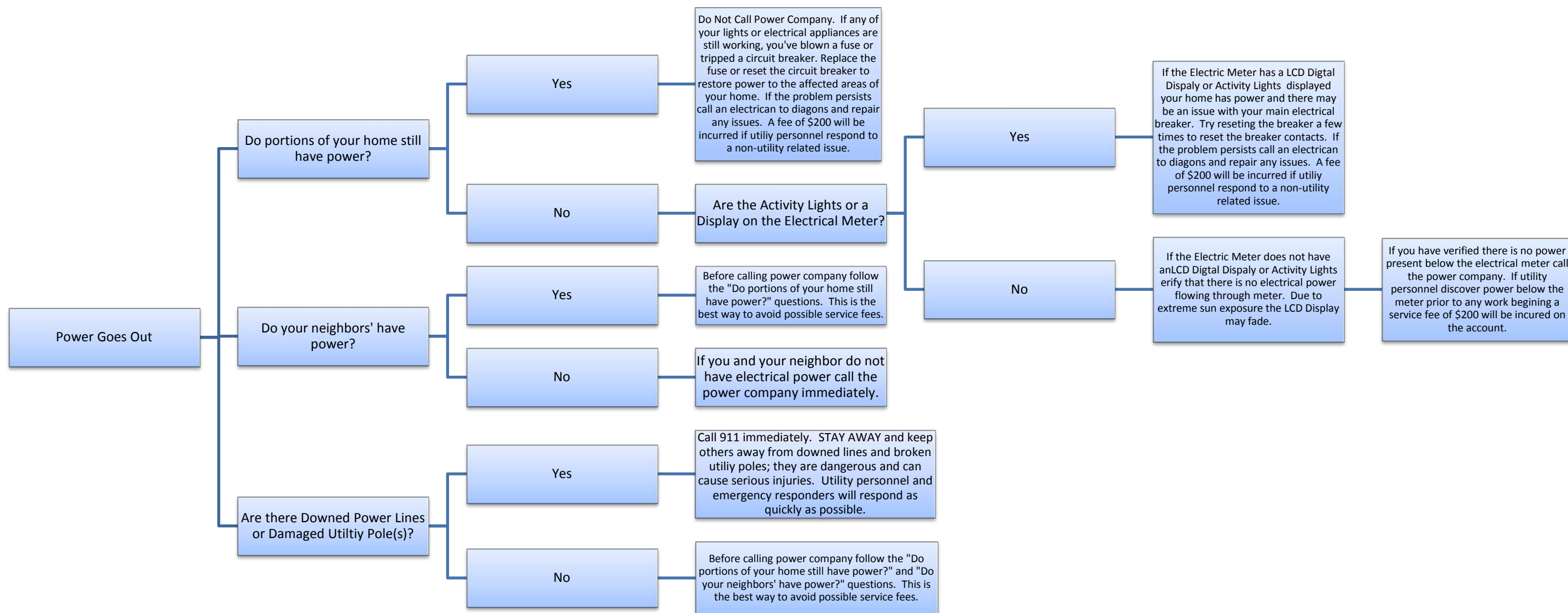


Occasionally, you may experience a temporary loss of power due to weather or other circumstances. Be sure to inspect the cause of the power outage before calling the power company after normal business hours. If the cause of the power outage is located on the customer side of the service there may be a fee of \$200 incurred. Please follow the guide below before calling the power company.

What do I do if the power goes out after normal business hours?



When Calling Please Provide the Following Information:

- First and Last Name
- Current Working Phone Number that you can be reached at
- Physical Address of incident
- If known and can safely approach, please provide a utility pole number
- If English is a second language please notify personnel so that the power company can better assist your

Colorado River Agency – Electrical Services Contact Information:

Normal Business Hours: 8:00 AM – 4:00PM (Monday – Friday)

Customer Service: (928) 669-7173

(928) 669-7178

Email: CRA-ES_Billing@bia.gov

After Hours and Emergency/Outage Phone Contact Information:

Colorado River Indian Tribes Police Department: (928) 669-2003

