## TESTIMONY OF WILLIAM P. RAGSDALE DIRECTOR, BUREAU OF INDIAN AFFAIRS DEPARTMENT OF THE INTERIOR FOR THE OVERSIGHT HEARING BEFORE THE COMMITTEE ON INDIAN AFFAIRS UNITED STATES SENATE ON INDIAN HOUSING

## September 28, 2005

Good afternoon, Mr. Chairman and members of the Committee. My name is William P. Ragsdale. I am the Director of the Bureau of Indian Affairs (BIA). I am here today to provide the Department of the Interior's (Department) testimony on the BIA's role in assisting individual Indians in the pursuit of homeownership. I'll begin by providing some background information on the BIA's Housing Improvement Program (HIP), and then I will discuss the current process and procedures for obtaining a Title Status Report (TSR) within the BIA.

## Housing Improvement Program

HIP addresses the Department's strategic goal of serving Indian communities by improving the quality of life of eligible Indians by helping to eliminate substandard housing and homelessness in or near federally recognized reservation communities. The program includes housing repairs and renovations of existing homes and construction of modest homes for families who do not own a home but have ownership of or lease sufficient land suitable for housing.

The HIP is 95 percent contracted or compacted by tribes. Tribes participating in the program must comply with regulations found in Title 25 of the <u>Code of Federal</u> <u>Regulations</u>, Part 256 (Housing Improvement Program).

On September 28, 2004, the BIA entered into a Memorandum of Understanding with the Departments of Agriculture and HUD for the purpose of establishing a framework for partnering among the agencies to improve assistance to American Indians and Alaska Natives in the development and operation of affordable housing on trust or restricted lands, reservations, and in approved service areas. Our goal is to assist tribes in improving their living environment through the delivery of quality housing and in resolving issues that delay processing of mortgage loans to eligible Indians.

## Land Title Grant Procedures

The BIA has Land Titles and Records Offices (LTRO) located within eight of its regions: Anchorage, Alaska; Muskogee, Oklahoma; Aberdeen, South Dakota; Portland, Oregon; Sacramento, California; Billings, Montana; Anadarko, Oklahoma; and Albuquerque, New Mexico. Each LTRO is responsible for recording all title and encumbrance documents for Indian lands within their respective region(s) and they issue certified title status reports (TSRs) to provide a record of ownership. A TSR is a compilation of the current ownership, legal description and recorded liens and encumbrances on a designated parcel of land. The production of TSR's for mortgages is our LTRO offices' top priority. We strongly support programs that improve or develop housing on Indian lands for Indian people.

The current procedure requires that all requests for a TSR for mortgage purposes first go through the Agency Superintendents at the relevant BIA office or through the Regional Director on behalf of the tribal member. The certified title is required by the lending institution to verify that the loan applicant has acquired a leasehold interest on Tribal land or that the loan applicant has total ownership on trust land, and that the title is clean and clear of any liens against the property so the loan application process can move forward.

Once the mortgage has been approved using the BIA-generated TSR, the document is sent to the LTRO for recording purposes with a request for a second certified TSR. HUD requires the subsequent TSR showing the mortgage as an encumbrance to the Title before the loan is guaranteed. Some lending institutions also require this additional TSR before releasing the funds.

There are very few differences in the production of TSR's from location to location. When there are, often those differences are dictated by the particular lending institution or federal agency providing the loan. Requirements and standard operating procedures vary from federal agency to federal agency. The BIA LTRO's strive to accommodate these differences, as we support the mission to provide home loans to Indian people. Private lending institutions also have varying requirements and procedures, consequently our process for providing TSR's may vary to accommodate the lender.

Due to increased workloads within the LTRO program over the years, we found that some offices have provided an uncertified title status report showing the mortgage as an encumbrance to the property in lieu of the certified report. On April 13, 2005, BIA issued a directive requiring that all LTROs provide certified title status reports when requested by the Agency Superintendents or Regional Directors.

BIA has qualified and dedicated personnel within the LTRO program to examine and certify land title and produce TSR's; however, we are the sole-source for Indian trust land records. Because Indian Trust land records are to a degree, confidential, lending institutions and other federal lenders are completely dependent upon the BIA for all certified TSR's, thus creating a significant workload.

Since the inception of the Federal loan programs, the mortgage requests for certified titles have been a high priority for the LTROs. We have made significant changes to our title program over the past three years aimed at improving our ability to deliver in an accurate and timely manner in all aspects of our Indian land title operations, including the

processing of TSR's. We have additional changes planned in the near future which will improve the quality of the data in our title system, thus improving our overall product.

One of the improvements to the BIA Title system is the recently completed conversion to the Trust Asset and Accounting Management System (TAAMS) for processing Titles at all LTRO program offices. The system has greatly improved our ability to provide title information to tribes and Indian people. The quality of the data has been significantly improving. We have been conducting a comprehensive data cleanup, which we expect to be completed in six to eight months.

The BIA currently has an efficient process of providing TSR's upon request within a reasonable time frame. In the recent Memorandum of Understanding (MOU) between the Departments of Housing and Urban Development, Agriculture, and the Interior (BIA), the BIA's Realty and LTRO programs agreed to provide the necessary products and services within 30 days to keep the process moving forward to assist Indians in becoming homeowners. Lenders can utilize the information in those TSR's to insure that the lands are free of liens and are available for mortgaging. The BIA's process has remained fairly constant through the years. However, lenders often do not take the time to learn the process or provide sufficient notice that a loan is being processed. The BIA needs a reasonable lead time to provide a certified TSR. Thus, a key part of an efficient process includes early notice from the borrower or the lender. When this takes place, our LTRO's are able to produce TSR's in a time period comparable to the private sector. Some of the BIA Regional Offices have started providing training to lenders in order to facilitate a timelier processing of TSR's.

Anytime a mortgage is approved it has the potential to improve the quality of life for Indians. As stated earlier, requests for title status reports for mortgage purposes are and will remain a high priority for the Bureau. Over the past decade our legacy title system has served us well, in spite of its shortcomings. Our recent conversion to a new, real time title system has already shown increased efficiency and cost savings. As we continue to enhance our title system, streamline our business processes and develop adequate budgets through performance measures to address our workloads, we hope to provide timely title service to meet the needs of our Indian clients.

This concludes my prepared statement. I will be happy to respond to any questions you may have.