



SECTION A – EXECUTIVE SUMMARY

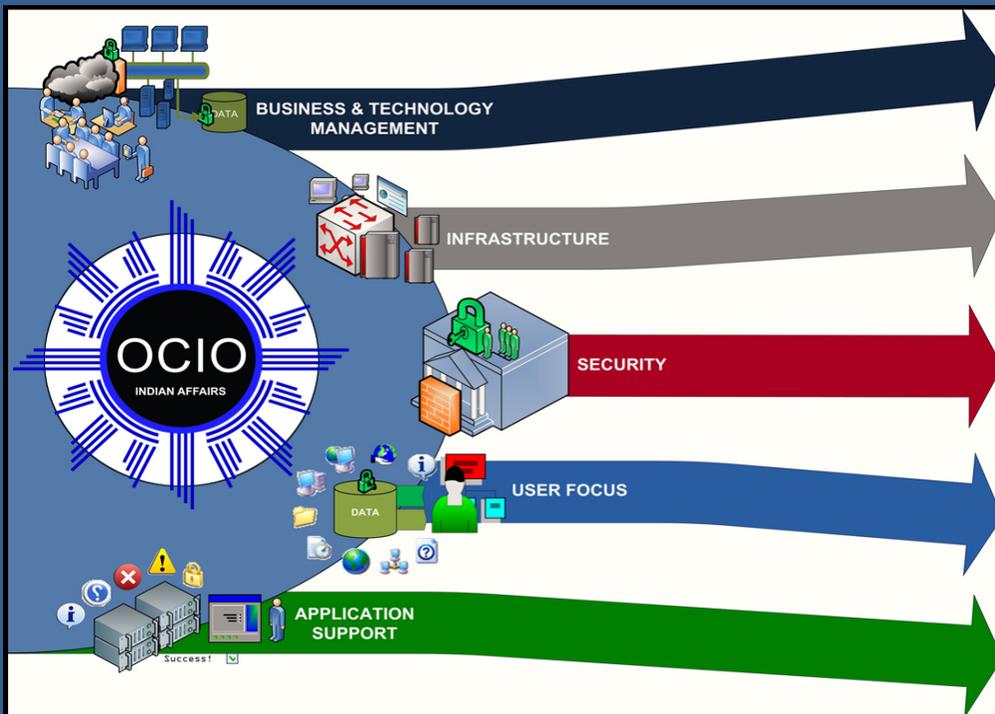




A1 - EXECUTIVE SUMMARY

The Office of the Chief Information Officer—Indian Affairs (OCIO—IA) is responsible for providing information technology (IT) tools and services to more than 10,000 Indian Affairs (IA) employees, and supports approximately 55 key IT systems and applications that are vital to the execution of the broad range of IA mission-critical functions. Fiscal Year 2007 (FY 2007) proved to be an exciting and productive year for the organization. This annual report summarizes the noteworthy accomplishments made in the IA technology environment, including the appointment of a new Chief Information Officer for Indian Affairs, Sanjeev "Sonny" Bhagowalia. Mr. Bhagowalia joined the OCIO—IA organization with 22 years of proven professional IT experience in technical, management, and executive leadership roles. His experience includes over 14 years at Boeing Information Services, where he served as Chief Engineer/Manager, as well as Business Development and System Integration for NASA, DoD, civilian, and intelligence community clients. At age 34, he was also a member of the Boeing Technical Excellence Fellowship Program with the honorary title Senior Principal Engineer (later renamed Associate Technical Fellow). Most recently, he served for eight years at the Federal Bureau of Investigation (FBI) where he was a member of the Senior Executive Service (SES) for seven of eight years, and one year as Senior Level (SL) employee. He served as Program Management Executive in the office of IT Policy and Planning, which managed seven of eleven CIO core competency areas and oversaw an IT portfolio of \$1billion per annum.

Under his leadership, our organization has articulated a strong vision for the future—*Access to the Right Information for Authorized Users, Anywhere, Anytime, Any Mission, Securely and Reliably.*





IT Security and Infrastructure enhancements remained the top priorities of the OCIO—IA in FY 2007, and we placed significant emphasis and resources in this area. OCIO—IA invested in the implementation of several security and network management and monitoring tools, upgraded IT infrastructure networking and computing, and bolstered IT security support. Our technical architecture focused on providing a network that effectively meets end-user needs for advanced telecommunications services with highly secure, redundant, and reliable infrastructures for information transfer. Enhancements in security profiles have helped us to improve our overall security posture. This work is critical to enabling our vision.



In FY 2007, we made significant progress in improving IT management and instituting many government and industry best practices to guide the organization in continuous improvement. This includes project management standards and methodologies, as outlined in the Project Management Institute's Body of Knowledge (PMBOK®), strategic planning to align our strategies, goals, objectives, performance metrics and IT investments with those of the organization at large, as well as introducing the GAO Maturity Management Framework, OMB Maturity Level, Software Engineering Institute Capability Maturity Model (CMM), Balanced Scorecard (BSC) methodology, Clinger-Cohen 12 Core Competencies, and Open Systems Interconnect (OSI) Fault Configuration Accounting Performance Security (FCAPS). FCAPS, coupled with



Information Technology Infrastructure Library (ITIL)-based processes, provides the foundation for effective management of the networking enterprise. Much of the progress made in FY 2007 is reflected in the OCIO—IA E-Government (eGov) scorecard, which is part of the President’s Management Agenda (PMA) and establishes goals in several key areas of IT management. The scorecard served as an important means for OCIO—IA to gauge its progress across the fiscal year, and we were pleased to have demonstrated notable improvement in meeting eGov scorecard requirements.



**AN INNOVATIVE TECHNOLOGY VISION
THAT IS COGENT, PRACTICAL,
AND USABLE FOR STAKEHOLDERS
IN INDIAN COUNTRY.**



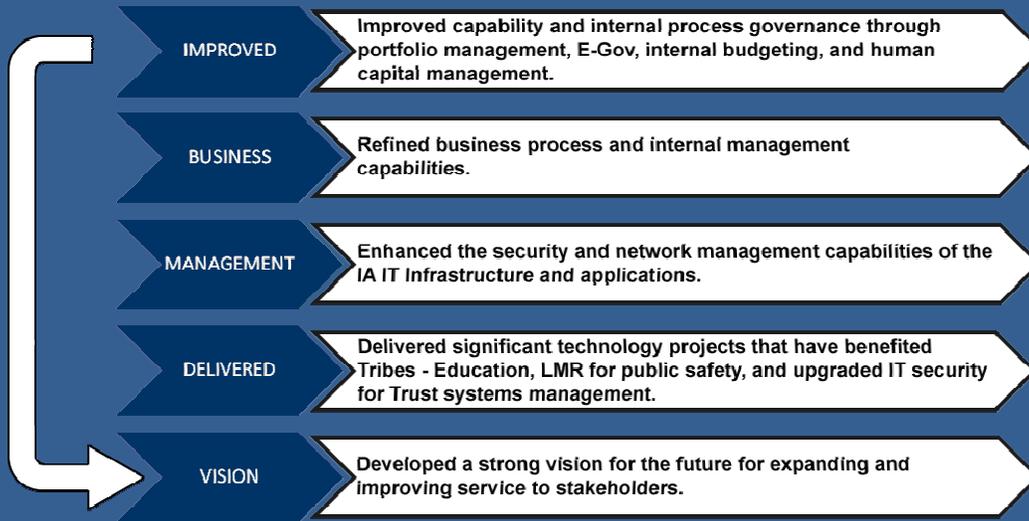
Working closely with program and field staff, our team delivered several important development projects, including the Fee-to-Trust Transfer System (FTTS), Integrated Transportation Information Management System (ITIMS), Budget Execution and Reporting Tool (BERT), and Morongo Tribal Connectivity - to name a few. Our Business Liaison, Development, Security, and Operations staff were integral to the successful delivery of these and other key projects in FY 2007. Customers and end-users were central to defining requirements and helping OCIO—IA focus on objectives, and on overcoming obstacles to the successful completion of these initiatives.

As we move into FY 2008, we will build upon the achievements of FY 2007 to further strengthen our IT infrastructure and security posture, and build a solid foundation for future service delivery. Focusing on our customers to meet their diverse critical business needs will be our primary driver as we develop a comprehensive architecture for the organization. As we direct our energies toward these efforts, we are committed to frequent communication with our customers and stakeholders, incremental delivery of work products during project completion, and sound IT management overall. We look forward to instilling a renewed sense of trust and confidence with our constituents as we enter FY 2008.

The Balanced Scorecard includes perspectives on performance for Financial Management, Customer Service, Internal Processes and Learning and Growth. In FY 2007, we tracked 12 Financial Management metrics, 28 Customer Service metrics, 18 Internal Process metrics and six Learning and Growth metrics.



In 2007, OCIO—IA was proud to demonstrate significant progress in key areas:



Continuous customer involvement enables delivery of responsive IT solutions that satisfy mission needs and make the Dawn of a New Information Age possible in Indian Affairs and Indian Country.

